

This message was sent with High importance.

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From: [Redacted]

Sent: Fri 6/20/2014 9:00 PM (b)(3)

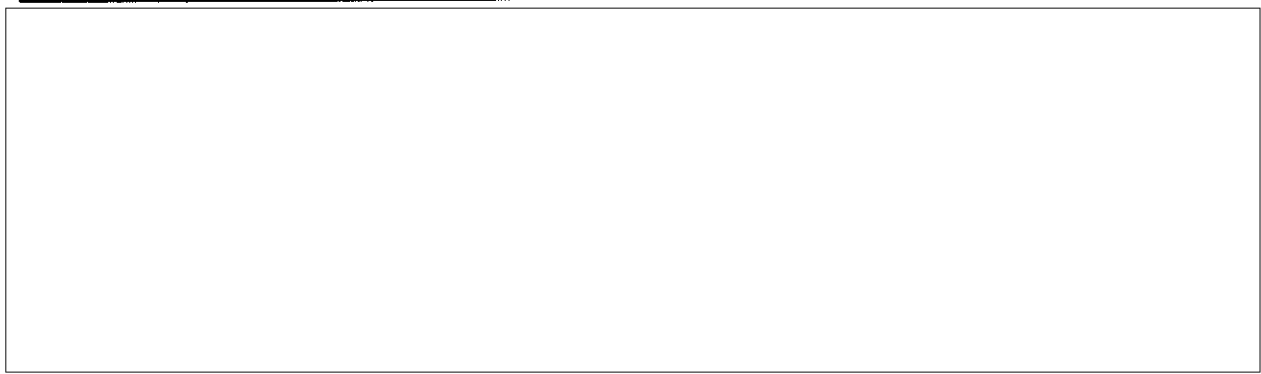
To:

Cc:

Subject: [Redacted] Ticket (ID: 539275) Resolved | Status: Sev 2 / Major / Resolved | Organizations: ciafoia | OTHER: Restore Server [Redacted]

(b)(3)

CLASSIFICATION: UNCLASSIFIED



(b)(3)

Ticket Properties	
Description	OTHER: Restore server [Redacted]
Ticket Note	<p>Hello,</p> <p>This ticket is being marked as complete and is being closed. If you would like to submit additional comments or re-open this ticket for any reason, please do so through the customer portal. Your feedback is important to us, please take a moment to complete our brief customer satisfaction survey, [Redacted]</p> <p>Thank you for your continued business.</p> <p>Regards,</p> <p>[Redacted]</p> <p>[Redacted]</p>
Organization	ciafoia
Ticket ID	539275
Ticket Status	Resolved [3]
Ticket	Sev 2 / Major

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Ticket Properties	
Severity	
Ticket Queue	Eng.Database
Assigned User	
Ticket Source	* Direct Ticket Entry
Ticket Category	ManagedServer - General
Ticket Time	
Ticket Creation	2014-06-14 00:27:27
Created By	
Ticket Life Age	6 days, 20 hours, 32 minutes, 21 seconds
Ticket Resolution	
Ticket Resolved On	2014-06-20 20:59:48
Resolved By	
Resolution	* Resolved
Cause	Customer Change
Ticket Custom Fields	
Requestor	
Phone Number	
Service Level	--
eTag	--
Env Type	Compliant
TAM	--
DataCenter	All
IRef	--
TCD	--
SvcNum	--
ChangeStatus	* Not A Managed Change

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Ticket Custom Fields	
External Ticket	--
Manufacturer	--