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Sent: Fri 6/20/2014 1:54 PM

From: [Redacted]
To:
Cc:
Subject: [Redacted] Ticket (ID: 539275; Updated) Status: Sev 2 / Major / Open | Organization: ciafoia | OTHER: Restore Server [Redacted]

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CLASSIFICATION: UNCLASSIFIED



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Ticket Properties	
Description	OTHER: Restore server [Redacted]
Ticket Note	[Redacted] is looking into this issue and does not see a problem with doing a restoer back 14 days. She will update the ticket in about the next hour with the necessary information that she will need to execute this issue.
Organization	ciafoia
Ticket ID	539275
Ticket Status	Open [0]
Ticket Severity	Sev 2 / Major
Ticket Queue	[Redacted]
Assigned User	[Redacted]
Ticket Source	* Direct Ticket Entry
Ticket Category	ManagedServer - General

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Ticket Time	
Ticket Creation	2014-06-14 00:27:27
Created By	[REDACTED]
Last Modified	2014-06-20 13:53:42
Modified By	[REDACTED]
Time Since Last Modified	1 second
Current Ticket Age	6 days, 13 hours, 26 minutes, 16 seconds
Ticket Custom Fields	
Requestor	[REDACTED]
Phone Number	[REDACTED]
Service Level	--
eTag	--
Env Type	Compliant
TAM	--
DataCenter	All
iRef	--
TCD	--
SvcNum	--
ChangeStatus	* Not A Managed Change
External Ticket	--
Manufacturer	--

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