| | | (b)(3 |
|----------------------------|---|------------------|
| From: Sent: Subject: | Friday, June 20, 2014 10:06 AM Ticket [TID: 539275] Updated Status: Sev 2 / Major / Open Organization: ciafoia OTHER: Restore Server | (b)(3) (b)(3) |
| Importance: | High | |
| CLASSIFICATION | N: UNCLASSIFIED | |
| | | (b)(3) |
| | | |
| | | |
| | | |
| | | |
| | | |
| Ticket Properties | | |
| Description | OTHER: Restore serve | (b)(3) |
| Ticket Note [jgoode] | Hello Per our phone conversation, I am transferring this to our DBA team to help investigate this issue. Regards, | (b)(c) |
| | | (b)(|
| Organization | ciafoia | |
| Ticket ID | 539275 | |
| Ticket Status | Open [0] | |
| Ticket Severity | Sev 2 / Major | |
| Ticket Queue | | (b)(3) |
| Assigned User | - | |
| Ticket Source | * Direct Ticket Entry | |
| Ticket Category | ManagedServer - General | |
| Ticket Time | | |
| | | 1 |

2014-06-14 00:27:27

Ticket Creation

| Ticket Time | | |
|--------------------------|--|--------|
| Created By | | (b)(3) |
| Last Modified | 2014-06-20 10:05:31 | |
| Modified By | | (b)(3) |
| Time Since Last Modified | 1 second | |
| Current Ticket Age | 6 days, 9 hours, 38 minutes, 5 seconds | |
| Ticket Custom Fields | | |
| Requestor | | (b)(3) |
| Phone Number | | (b)(3) |
| Service Level | •• | |
| еТад | •• | |
| Env Type | Compliant | |
| TAM | | |
| DataCenter | All | |
| iRef | | |
| TCD | - | |
| SvcNum | - | |
| ChangeStatus | * Not A Managed Change | |
| External Ticket | - | |
| Manufacturer | |] |