

[Redacted]

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From: Michele L. Meeks
Sent: Tuesday, July 01, 2014 8:12 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: FOIA Electronic Reading Room Unavailable
Signed By: [Redacted]

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Classification: UNCLASSIFIED

Good morning, [Redacted]

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Thank you for this update. As I mentioned [Redacted] yesterday, I received an email yesterday from DoJ's compliance office requesting information on the unavailability of our eFOIA submission tool. Apparently, they have received some inquiries from the public about it, and GSA is asking if there is anything they can do to assist us. I responded back that we were working on updates that would hopefully correct the problem. I fully anticipate another inquiry from them soon.

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Thanks,
Michele

From: [Redacted]
Sent: Tuesday, July 01, 2014 8:07 AM
To: [Redacted]
Cc: [Redacted] Michele L. Meeks; [Redacted]
Subject: FOIA Electronic Reading Room Unavailable

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Classification: UNCLASSIFIED

Good morning, [Redacted]

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Last night the FOIA Electronic Reading Room developer put the site into maintenance mode to complete the security patching needed. Our hope was that this would also address the email delay we were experiencing with the eFOIA request form. Unfortunately, something appears to have gone wrong with the patches. I do not have any details at this time beyond the fact that the site is currently completely down. I do not have an estimate as to when it will be available at this time. This does not appear at this time to be a security breach of any kind. I will keep you updated throughout the day as we try to resolve this situation and restore the site's functionality.

[Redacted]

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[Redacted]
CIO/IMS/RMTG [Redacted]
Deputy Branch Chief
Project Manager, CADRE, STAIRS

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