                                                  (b)(3)

From: (b)(3)
Sent: Thursday, June 26, 2014 3:53 PM
To: (b)(3)
Subject: RE: eFOIA submission tool is working again....
Signed By: (b)(3)

Classification: ~~SECRET~~

                                                      (b)(3)

===

Since the module is currently completely disabled, you would need to do the step described below first. Then you'd need to make the edits to the first page of the FOIA Request form (the first entry on the other email). The other two pages can be updated in any order.

                                                      (b)(3)

                                                      (b)(3)
CIO/IMS/RMTG,   (b)(3)
Deputy Branch Chief
Project Manager, CADRE, STAIRS

From: (b)(3)
Sent: Thursday, June 26, 2014 3:49 PM
To: (b)(3)
Subject: RE: eFOIA submission tool is working again....

Classification: ~~SECRET~~

                                            (b)(1)
                                            (b)(3)

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Thanks.

Is there an order to which steps I need to do first? You had sent me an email a few days ago regarding the enabling of the eFOIA request. I wasn't sure which one to do first, or if it mattered?

Thanks.

From: (b)(3)
Sent: Thursday, June 26, 2014 7:42 AM
To: (b)(3)
Subject: FW: eFOIA submission tool is working again....

Classification: ~~SECRET~~

| | (b)(1) |
| | (b)(3) |

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To re-enable the form in case I'm out or if you ever need to disable it again:

| | (b)(1) |
| | (b)(3) |

The requests that [   ] reported are dated from Monday evening. So something is still lagging or incorrectly applying date/time stamps.   (b)(3)

[   ]   (b)(3)

[   ]
CIO/IMS/RMTG [   ]   (b)(3) (b)(3)
Deputy Branch Chief
Project Manager, CADRE, STAIRS

From: [   ]   (b)(3)
Sent: Thursday, June 26, 2014 7:39 AM
To: [   ]   (b)(3)
Cc: Michele L. Meeks; [   ]   (b)(3)
Subject: RE: eFOIA submission tool is working again....

Classification: ~~SECRET~~

| | (b)(1) |
| | (b)(3) |

=-===========-===

Scratch that, I found the right place after all. The form is currently disabled.

[   ]   (b)(3)

[   ]
CIO/IMS/RMTG [   ]   (b)(3) (b)(3)
Deputy Branch Chief
Project Manager, CADRE, STAIRS

From: [   ]   (b)(3)
Sent: Thursday, June 26, 2014 7:26 AM
To: [   ]   (b)(3)
Cc: Michele L. Meeks; [   ]   (b)(3)
Subject: RE: eFOIA submission tool is working again....

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Classification: ~~SECRET~~   (b)(1)
                                                                              (b)(3)

Hi [   ]   (b)(3)

It looks like I will have to disable the page from offsite – the interface tools I usually use are not available on this page for some reason. I will take care of this later this afternoon and will report back tomorrow with a status update.

[   ]   (b)(3)

[   ]   (b)(3)
CIO/IMS/RMTG, [   ]   (b)(3)
Deputy Branch Chief
Project Manager, CADRE, STAIRS

From: [   ]   (b)(3)
Sent: Thursday, June 26, 2014 7:19 AM
To: [   ]   (b)(3)
Cc: Michele L. Meeks; [   ]   (b)(3)
Subject: RE: eFOIA submission tool is working again....

Classification: ~~SECRET~~   (b)(1)
                                                                              (b)(3)

The two newest entries are from frequent submitters. I am guessing our frequent requesters have bookmarked the form's URL because I cannot find it myself. Please disable the first page. It is unfair that some still have access to the submission tool while others cannot access it. Plus, until the developer returns we are concerned it is not producing reliable results.

From: [   ]   (b)(3)
Sent: Thursday, June 26, 2014 6:54 AM
To: [   ]   (b)(3)
Cc: Michele L. Meeks; [   ]   (b)(3)
Subject: RE: eFOIA submission tool is working again....

Classification: ~~SECRET~~   (b)(1)
                                                                              (b)(3)

Interesting. I can take the additional step of "unpublishing" the first page of the request form, which should keep people from being able to find it via a google search. Right now I've just disabled all direct links to it from the website,

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but I'm guessing it's still showing up if you google it if people are still finding it. Would you like me to temporarily unpublish the first page of the request form, which will disable access to the rest of the pages?

(b)(3)

CIO/IMS/RMTG
Deputy Branch Chief
Project Manager, CADRE, STAIRS

(b)(3)
(b)(3)

From:
Sent: Thursday, June 26, 2014 6:39 AM
To:
Cc: Michele L. Meeks;
Subject: RE: eFOIA submission tool is working again....

(b)(3)
(b)(3)
(b)(3)

Classification: SECRET

(b)(1)
(b)(3)

Just to update you: Two more real eFOIA requests arrived last evening.

From:
Sent: Wednesday, June 25, 2014 2:14 PM
To:
Cc: Michele L. Meeks;
Subject: RE: eFOIA submission tool is working again....

(b)(3)
(b)(3)
(b)(3)

Classification: SECRET

(b)(1)
(b)(3)

Hi

(b)(3)

Just to follow up, we confirmed with our developer that he has not worked on the site while on vacation. We have a couple of guesses as to why those three finally bubbled through the systems to reach us, but won't be able to confirm until next week when our developer is back in the office. Based on our uncertainty, I concur that we should wait until he is back to re-activate the eFOIA request form.

(b)(3)

CIO/IMS/RMTG
Deputy Branch Chief
Project Manager, CADRE, STAIRS

(b)(3)
(b)(3)

4

From: [redacted]   (b)(3)
Sent: Wednesday, June 25, 2014 6:50 AM
To: [redacted]   (b)(3)
Cc: Michele L. Meeks; [redacted]   (b)(3)
Subject: RE: eFOIA submission tool is working again....

Classification: SECRET

    (b)(1)
    (b)(3)

==

Yes, I see one test one from you and two real ones. Please wait until the developer confirms the service is working again before restoring the link.

From: [redacted]   (b)(3)
Sent: Wednesday, June 25, 2014 6:42 AM
To: [redacted]   (b)(3)
Cc: Michele L. Meeks; [redacted]   (b)(3)
Subject: RE: eFOIA submission tool is working again....

Classification: SECRET

    (b)(1)
    (b)(3)

==

Did my dummy one ever come through? I'm wondering if our programmer was working on this while on vacation despite the fact that we told him it could wait. Would you like us to restore the links to the request form, or keep it hidden until we can confirm with our developer that it is working?

[redacted]   (b)(3)

[redacted]

CIO/IMS/RMTG, [redacted]   (b)(3)
Deputy Branch Chief   (b)(3)
Project Manager, [redacted]   (b)(3)

From: [redacted]   (b)(3)
Sent: Wednesday, June 25, 2014 6:31 AM
To: [redacted]   (b)(3)
Cc: Michele L. Meeks; [redacted]   (b)(3)
Subject: eFOIA submission tool is working again....

Classification: SECRET

    (b)(1)
    (b)(3)

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....we received three eFOIA submissions yesterday evening: One at 7:47 pm, another at 7:53 pm, and a third at 8:02 pm.

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