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From: [Redacted]  
Sent: Tuesday, January 27, 2015 6:51 AM  
To: [Redacted]  
Cc: [Redacted]  
Subject: Facilities Support Feedback Submission - Cafeteria overcharge

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Subject: Cafeteria overcharge  
Feedback: I made the mistake of going to the cafeteria yesterday (1/26) while you were switching over to the new system. The place was super busy at 11:15 and I went to a register. The scales must have been off because it kept ringing up as \$1.07 when I clearly had more food than that. A manager was standing right there and told me not to worry about it and to just go. I told him that I wanted to pay for the food I got and I couldn't do that. So he told me to go to the next register and it rang up as \$5-something. He did tell me he couldn't give me the \$1.07 back. Not quite sure why that was. Can you explain to me why I couldn't get the money I paid over back? Thank you.

Submitted By: [Redacted]

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