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From: [Redacted]  
Sent: Wednesday, February 04, 2015 8:31 AM  
To: [Redacted]  
Cc:  
Subject: Facilities Support Feedback Submission - Cafe registers

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Subject: Cafe registers

Feedback: I have been told that the registers in the cafeteria at HQ have been "upgraded". After experiencing them for the past week, I can honestly say they are frustrating, inconvenient, time wasting, and DO NOT meet the needs of the customer. They show everyone in line behind me my total however I can not see the total without stepping back several feet to take a peek (time waste), there is no longer a freedom pay line (time waste and no need for freedom pay any longer), and most importantly they DO NOT show me my balance on my Freedom Pay (oh I realize they can "tell" me that) (time waste). It is averaging me an extra 1-5 minutes per visit to the cafeteria to pay for my food items (a lot of time - when you only have 30 min to begin with). I do not believe this is considered an "upgrade" and feel that it will only cause the cafeteria to lose customers. Frustrated Customer

Submitted By: [Redacted]

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