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From: [Redacted]
Sent: Friday, January 30, 2015 9:38 AM
To: [Redacted]
Cc: [Redacted]
Subject: Facilities Support Feedback Submission - Starbucks

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Subject: Starbucks
Feedback: Hello,

I greatly appreciate having Starbucks on campus! Great perk that I hope to continue.

However, recently I've seen significant decline in service, cleanliness, and timeliness.

Just today, I saw little flying bugs in the pastry case; 2/3 of the shelf below was empty; and a barista from the bar YELLING at customers in line for the drink orders over the baristas at the register area.

I understand we're not the best customers at times, but the attitudes, rudeness, and lack of professionalism of the folks manning Starbucks have made it incredibly difficult to enjoy my usually splendid sbux experience.

Hope this can be corrected.

Thanks.

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[Redacted]

Submitted By: [Redacted]

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