

ODP 82-046

27 JAN 1982

DD/A 82-0087 1/2

MEMORANDUM FOR: Deputy Director for Operations

FROM: Harry E. Fitzwater
Deputy Director for Administration

SUBJECT: Computer Terminal Installation Problems

REFERENCE: Your Memorandum dated 11 January 1982, Same Subject (DD/O 82-0067)

1. Your memorandum on computer terminals reflects a concern which is not only legitimate but which is widely shared. CIA has not found an effective answer to the problem of funding the acquisition of the terminals it requires to take full advantage of the power of our computer installations. Funds were recently reprogrammed to permit us to use contractors to enhance our capabilities to install terminals, but now we face the prospect of having too few terminals for these new contractors to install.

2. Your memorandum addresses the present and the future, but I believe it is appropriate to call to your attention that past actions have demonstrated a willingness to go to extra lengths to meet the needs of the Directorate of Operations (DO) for terminals, within the limits of the resources available. The basic problem has been in the methods used to obtain those resources.

3. Each program year, the Office of Data Processing (ODP) requests each Directorate to identify terminal needs and to cite the budget level at which the supporting component's program resides. ODP then programs accordingly for terminals in the ODP budget. In the 1981 and 1982 budget years, ODP did not receive the packages which supported component current and enhanced level terminal requirements. Since DO requirements in FY 81 were at the enhanced level and in FY 82 were at the current level, ODP did not receive funds in support of DO terminal requirements in either year. ODP has not ignored DO's requirements, however, in

[redacted]

of which are still awaiting installation. This was done by drawing down existing stocks of previously funded Delta Data 7260's.

4. In FY 82, ODP received funds for [redacted] terminals--all of which were justified at levels below the current level by the other three Directorates. Those Directorates, and the DO as well, were made aware of this situation in late 1979 as the FY 82

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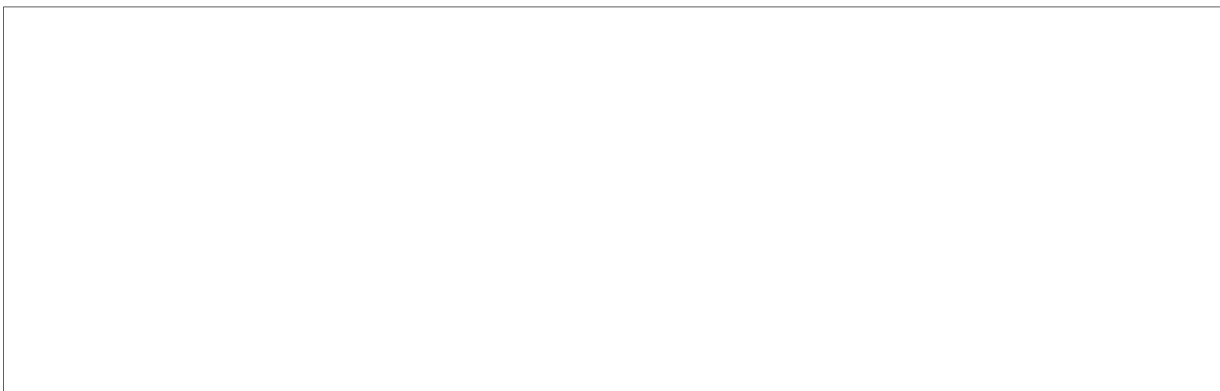
STAT budget was being developed and reviewed. Thus, the commitment for the distribution of the [] terminals was made some time ago as a function of the CIA budget process.

5. The resource situation in FY 82, unlike FY 81, will not permit ODP to give the DO much relief. There are no remaining funds to use for terminal requests which are in excess of the FY 82 allocation. ODP has funded three terminals for the DO thus far in FY 82, but this is the first year in which we are forced to turn back critical terminal requests, from any and all components, because of budget inadequacies.

STAT 6. Reallocation of the [] terminals funded in 1982 does not seem to me to be the answer. A change in these commitments now would undoubtedly cause significant difficulties in the offices' STAT planning for their use, and indeed all but [] have already been committed to specific installations. A larger pie is needed, not smaller slices of the existing inadequate pie.

STAT 7. On the subject of installations, I have some other data which you may find of interest. You cite a backlog of 200 requests, some more than a year old. However, 183 of those requests were submitted in November and December 1981. Those requests are for [] new terminals and [] new printers, plus five relocations of existing devices. Again, the new terminals and printers are not funded. ODP does not process an installation request until they are able to identify and commit a device to the request--in other words, until the request is funded.

STAT 8. Of 85 outstanding requests in process for the DDO, the breakdown is as follows:



9. A more complete report on these installation requests would have included the fact that ODP recently arranged for the rental of 24 IBM terminals to be used until such time as the Delta Data terminal is capable of emulating an IBM terminal. This is a special requirement related to your ALLSTAR system,

and the older requests in the table above are related to this same requirement. With the cooperation of the Office of Communications, ODP recently processed priority installation requests in order for these devices to be available during the week of 11 January 82.

10. Returning to the question of funding for terminals, it is distressing to compare the total Directorate-identified requirements with the amounts provided in the ODP budgets over the past several years. The numbers include other kinds of terminals, but the majority are in the category that is the subject of your message. In 1980, the need for [redacted] terminals was expressed, [redacted] for the DO. ODP was given funds for [redacted] of which 20 were allocated to the DO (augmented by [redacted] as noted above). In 1981, the requirement was [redacted] only [redacted] were funded. In 1982, ODP was asked for [redacted] of them Delta Datas. In 1983 ODP will have funds for [redacted] requested by its customers. Clearly we need to work together to change these ratios so your legitimate needs and those of the other Directorates can be met. How we cope with the problem in FY 82 given the paucity of reprogrammable dollars is not easy to determine. In 1983, and certainly in our 1984 program, whether in ODP's submission or those of customer offices, we need to provide for more terminals. I suggest we table this as an issue to be discussed at an early date with the Executive Director.

Harry E. Fitzwater

D/ODP [redacted] kf:lt (19 January 82)

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