

Average grade 1976/88
 $\frac{J-5}{40}$

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
03/02/88

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|---------------|
| AGENT | 9476 | 12.60 |
| SUPPORT | 12762 | 6.75 |
| | 22238 | 9.24 |

NATURAL OFFLINE REPORT - TID 42

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1987

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 9395 | 12.58 |
| SUPPORT | 12527 | 6.70 |
| | 21922 | 9.22 |

NATURAL OFFLINE REPORT - TID 41

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1986

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 9020 | 12.57 |
| SUPPORT | 12157 | 6.63 |
| | 21177 | 9.16 |

NATURAL OFFLINE REPORT - TID 42

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1985

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 8926 | 12.57 |
| SUPPORT | 11587 | 6.65 |
| | 20513 | 9.23 |

NATURAL OFFLINE REPORT - TID 2

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1984

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 8767 | 12.54 |
| SUPPORT | 11734 | 6.47 |
| | 20501 | 9.07 |

NATURAL OFFLINE REPORT - TID 41

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1983

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 8349 | 12.62 |
| SUPPORT | 11043 | 6.47 |
| | 19392 | 9.12 |

NATURAL OFFLINE REPORT - TID 42

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1982

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 7882 | 12.70 |
| SUPPORT | 10868 | 6.30 |
| | 18750 | 8.99 |

NATURAL OFFLINE REPORT - TID 41

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1981

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 7761 | 12.64 |
| SUPPORT | 10329 | 6.31 |
| | 18090 | 9.02 |

NATURAL OFFLINE REPORT - TID 42

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1980

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 7855 | 12.57 |
| SUPPORT | 10289 | 6.13 |
| | 18144 | 8.92 |

NATURAL OFFLINE REPORT -- TID 2

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1979

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 7807 | 12.53 |
| SUPPORT | 10403 | 5.72 |
| | 18210 | 8.64 |

NATURAL OFFLINE REPORT - TID 42

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1978

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 7928 | 12.46 |
| SUPPORT | 11227 | 5.37 |
| | 19155 | 8.31 |

NATURAL OFFLINE REPORT - TID 41

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1977

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 8141 | 12.50 |
| SUPPORT | 10903 | 5.29 |
| | 19044 | 8.37 |

NATURAL OFFLINE REPORT - TID 42

AVERAGE GRADE OF AGENT AND SUPPORT EMPLOYEES
FY 1976

| CATEGORY | COUNT | AVERAGE GRADE |
|----------|-------|------------------|
| AGENT | 8595 | 12.37 |
| SUPPORT | 11189 | 5.11 |
| | 19784 | 8.26 |