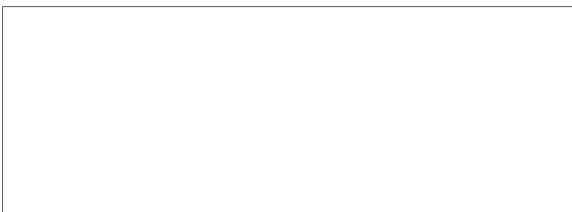




August 21, 1986

STAT



You have asked for MSA's commitment to two things: security and executing batch jobs in IDMS's CV mode.

As I mentioned to you, when we were discussing these issues, the security item would be the most difficult to address. MSA has a policy that says we will not support any code that we do not control. However, we recognize that clients may wish to modify code for specific purposes. MSA will not, as a practical matter, set any client adrift on their own. Specifically, MSA will provide technical counseling on changes you wish to make. This counseling will include recommended approaches to achieve specific objectives. In addition, we will review any proposed design specs for changes developed by the CIA and provide a technical opinion. There may be cases where we want ownership of a change and elect to provide it as an enhancement to our broad client base. I hope the foregoing alleviates any concerns that you may have concerning MSA's involvement.

The answer on continued support of executing batch jobs in a CV mode is more direct. This feature will be included as standard product release 86.02 (6.4). As such, MSA will support this system enhancement from this time forward.

Very truly yours,

A handwritten signature in cursive script that reads 'John Holmes'.

John Holmes

STAT

cc:



JH: jlm