




August 22, 1986

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As I mentioned on August 22, I can fully answer two questions set forth in your letter of August 18.

- 1) There is a corporate mandate covering the use IE and screenpaint in all future product development activity. This standardization approach will provide the vehicle for future package uniformity. This uniformity will be achieved through an evolutionary process that will not create client operational problems.
- 2) A tape that should correct all identified purchasing system problems will be delivered the week of August 25. Howie Schisler will arrange a mutually agreeable date with  the week of September 8 to install this tape.

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I will attempt to obtain finite responses to the three (3) open questions next week.

Very truly yours,

A handwritten signature in cursive script, appearing to read 'John M. Holmes'.

John M. Holmes

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cc: Bob Hunt



JMH: jlm