BEC #10 1952

MEMORANDUM FOR: Chief, G-2 Document Library

SUBJECT:

CIA Library Services to Q-2

- 1. Reference is made to your memoranda of 4 and 19 December 1952 respectively on the general subject of CIA Library Services to G-2 Document Library. This memorandum is to confirm the several telephone conversations already held on this subject. The CIA Library velcomes the opportunity to extend its facilities to G-2 and wishes to cooperate fully.
 - 2. Comments specifically are as follows:
 - a. Hemorandum of 4 December. The CIA Library is willing to undertake 1) servicing of G-2 requests for intellofax tapes by subject, and 2) the lean of CIA documents. Close watch will be kept on the volume to see that it is within the personnel capabilities. It is requested that the G-2 Library in turn provide occasional qualitative evaluations of the service provided to assist in CIA Library assessment of its subject analysis, circulation and bibliographic activities.
 - b. Memorandum of 19 December. The intellofax run requested on USSR Vacuum Tubes has been delivered. The G-2 Document Library will receive on a regular basis all IBM cards containing abstracts covering basic intelligence, flashes, etc. The cards will be unpunched and will be sent to you weekly, starting the first week in January.
- 3. The interest of G-2 Document Library in improving the library facilities for the intelligence community is a commendable one. The CIA Library wishes to record its appreciation.

ABT:mc librarian 30 December 1952 Distribution:

AD/CD - 1

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DEPARTMENT OF THE ARMY OFFICE OF THE ASSISTANT CHIEF OF STAFF, C-4, SHTELLIGHNES WASHINGTON SL. B. C.

4 December 1952

G2-CDL

MEMORANDUM FOR: CHIEF, CENTRAL INTELLIGENCE AGENCY LIBRARY

SUBJECT: Services Available from CIA to G2

- 1. Due to space and personnel limitations the 0-2 Document Library has under consideration a plan to restrict considerably its cataloging of intelligence reports received from other IAC agencies. If this plan is put into effect, it would increase the demands for service on the CIA Library. The plan in essence follows:
- a. 0-2 Document Library would give complete subject cataloging to all intelligence reports received from Army sources and would continue to maintain permanent file copies of such reports.
- b. The G-2 Document Library would maintain temporary file copies only of reports received from other agencies and would do no subject cataloging on such reports. It is anticipated that these temporary file copies would be retained for perhaps one year after receipt.
- c. The G-2 Document Library would depend on the CIA Library to furnish lists of references by subject on Intellofax tapes whenever requests are received for information by subject which cannot be answered solely from intelligence reports of Army origin. It is anticipated that requests for such Intellofax tapes would increase from the present average of about (40) per month to a maximum of (200) per month.
- d. It is further anticipated that G2 would depend on the GIA Library to furnish copies on loss of GIA reports after the temporary file copy of the G-2 Document Library has been destroyed. No estimate can be given at this time of the increased load this would place on the inter-library loss facilities; however, it is not believed that it would be very extensive.
- 2. Information is desired for planning purposes as to whether the GIA Library is in a position to bandle the increased load man-tioned above.

Major OS Chief, G-2 Document Library

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Resources Section, CIA Library

PROSPECTUS

INTRODUCTION

Program planners of the research offices of CIA began in the summer of 1951 an intensive re-examination of the problem of mobilizing overt and classified source materials in support of intelligence research. As a result of inter-office discussions, OCD was charged with planning and initiating a new operation for reporting to analysts on reference facilities and resources. AD/CD submitted his proposal for implementation of this and related CIA Library projects to the Projects Review Committee in November 1951. Concurrences in the proposals were contributed by ORR, OFC, OCI, OIC, and OSI.

PROGRAM

Final authority was received by the CIA Library on 1 May 1952 to establish a Resources Section to provide the following reference services to CIA Offices:

- 1. Preparation and maintenance of a Handbook of Intelligence Research Facilities (to be limited initially to IAC Agencies; to provide comprehensive descriptions of collections and collection policies.)
- 2. Preparation of a Guide to Intelligence Reference Works (to report by area and by subject the working tools indexes, catalogs, handbooks, translation services, etc. with which the researcher should be familiar in performing
 his research assignments.)
- 3. Field searches for source materials according to briefings from researchers.

A Staff of six including a Section Chief, four librarians and a secretary was suthorized. Only the Section Chief and the secretary are on duty, the four librarians have been recruited but are not yet on board. It is expected that the full staff will be on hand by the end of FY53. The Section will develop procedures for a) compiling of Agency requirements, b) performing recommaissance, c) evaluation of resources with the assistance of subject specialists, d) collection of catalogs and source materials of established value to CIA and e) utilizing resource information in support of research projects. It is estimated that the Section can complete draft guides (parts 1 & 2) by January 1954.

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CIA LIBRARY

PROSPECTUS

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INDEX TO INTELLIGENCE PERIODICALS

October 1952

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Semple Sheets of the Proposed

Index to Intelligence Purisdicals

Containing:

- 1. Prospectus.
- 2. Proposed list of periodicals to be indexed.
- 3. Key to abbreviations.
- 4. Sample entry and explanation.
- 5. Sample pages of proposed index containing indexing of five of the proposed periodicals.

October 16, 1952

Index to Intelligence Periodicals

PROSPECTUS

FURPOSE

To establish a current, continuing, cumulative, subject index to articles and studies contained in a selected list of the more important intelligence periodicals, herotofore not covered by cumulative indexing.

MEED

It is hoped that the Index will satisfy the need felt by research analysts and librarians for a "Readers" Guide" type of index to classified intelligence periodicals, until now covered in a very few cases by only occasional annual or semi-annual indexes.

SCOPE

The material to be indexed has been selected by the following exiteria:

- 1. That it be in a publication (up through top secret) of the IAC Agencies, certain subordinate commends,
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- 2. That it be in English.
- 3. That it be a periodical, that is, a publication with a distinctive title appearing at successive intervals, containing articles on various subjects by several contributors.
- 4. That it be an original, authoritative, substantive presentation of the subject covered.
- 5. That it not be indexed elsewhere on a current, continuing basis outside of the Intellofax System.

METHOD OF INDEXING

Indexing is done by approved library methods with some adaptations in terminology and form to fit the needs of CIA and other intelligence groups.

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FREQUENCY

The Aniex will be published monthly and cumulated yearly.

ENTRUKS.

The entries show the following information:

- 1. Subject
- 2. Title
- 3. Security information
- 4. Illustrative and bibliographic matter
- 3. Abbreviated title of publication
- 6. Volume or number 7. Pagination
- S. Date

Next 2 Page(s) In Document Exempt

KEY TO ABBREVIA TONS

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- FOR A LONG TIME FOO HAS BEEN SORROWING CERTAIN ITEMS EACH WEEK SIRECTLY FROM THE LC, WITH THE CONCURRENCE OF THE CIA LIBRARIAN, AS PART OF THE COOPERATIVE "BIS" PROJECT, PRE-SIGNED REQUEST LETTERS, SIGNED BY CIA LIBRARY PERSONNEL, HAVE BEEN USED BY FOO. UP TO NOW, HOWEVER, THE CIA LIBRARY WAS NOT NOTIFIED OF THE LTEMS BORROWED UNTIL AFTER THEY WERE RETURNED TO THE LC) YET THE LIBRARY WAS CHARGED FOR ALL OVERDLE ITEMS BY THE LC. UNDER THE NEW PROCEDURE, FOO WILL NOTIFY THE CIA LIBRARY AT DRICE, BY HEARS OF A CARBON COPY OF THE REQUEST LETTER, FIMALLY, AS REFORE, FOD WILL SEND THE CIA LIBRARY A COPY OF EACH LIST OF "RETURNS".
- 3. ADDITIONAL CLEEK BOTHSWING FROM LIBRARY OF CONGRESS BY FDD. FDD WILL BE PERMITTED HENCEFORTH TO BORROW DIRECTLY NOT ONLY "BIR" ITEMS BUT ALSO OTHER ITEMS MEEDED BY FOO. UNDER THE NEW PROCEDURE, FOO WILL ACCUMULATE UP TO BO REQUESTS, TYPE THEM ALL ON A SINGLE REQUEST LETTER (PRE-SIGNED BY CIA LIBRARY), DISPATCH IT DIRECTLY TO LC. AND BEND A CARBON COPY TO CIA LIBRARY. AS THE ITEMS ARE RECEIVED BY THE CIA LIBRARY FROM LC. THEY WILL BE CHECKED OFF AND FORWARDED TO FOD! AND, CONVERSELY, THEY WILL BE SENT BACK TO LC VIA THE CIA LIBRARY.
- DIRECT BORROWING DE LIEMS IN FODIS LIBRARY BY CIA REQUESTERS. APPEARED, FROM THE CONFERENCE WITH FDD, THAT MANY I TEMS ARE CHARGED OUT DAILY BY FOO. FROM ITS FOREIGN - LANGUAGE BOOK AND PERIODICAL COLLECTIONS, DIRECTLY TO REQUESTERS THROUGHOUT CIA. IN ADDITION, ABOUT 200 REQUESTS PER MONTH FOR FOO+CONTROLLED ITEMS ARE RECEIVED BY CIA LIBRARY AND, IN PAST PRACTICE, THEY HAVE BEEN RE-REQUESTED OF FOD. AND (UPON RECEIPT IN M BUILDING) RE-CHARGED YO THE ORIGINAL REQUESTER. FOO . CONTROLLED LIENS CONSIST, TYPICALLY, OF (A) LIBRARY - CATALOGED BOOKS WITH FOO MANGERS ON THE CATALOG CARD, (8) "INDEFINITE LOAM" SOOKS CHANGED OUT TO AND OTHER FOO PERSONNEL, AND (C) PERIODICAL SUBSCRIPTIONS CHARGED TO FOO. UNDER THE NEW PROCEDURE, SUCH REQUESTS. WHEN RECEIVED BY CIA LIBRARY, WILL BE FORWARDED TO FOD FOR DIRECT ACTION, WITHOUT LOSSING OR RETYPING BY CIA LIGHARY, EXCEPT THAT THE REQUESTER WILL BE NOTIFIED BY TELEPHONE OF THE REFEREL. THIS WILL REDUCE DOUBLE HANDLING, ELIMINATE CUPLICATE TYPING, REDUCE THE DELAY IN FILLING THE REQUEST, AND, FINALLY, PERMIT THE FOO LIBRARIANS TO SEE THE GRIGINAL REGIST AND, IF NECESSARY, CONTACT THE SNIGINAL REQUESTER IF A POOR CITATION OR OTHER QUESTION IS INVOLVED.

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CIA LIBRARIAN

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17 March 1952

MEMORANDUM FOR: CHAIRMAN, SUB-COMMITTEE ON REQUIREMENTS AND

FACILITIES FOR COLLATION, EIC

FROM:

CIA Librarian

SUBJECT:

Central Reference Facilities for the Intelligence

Community

- 1. Prior to and during world war II, U. S. intelligence directed its efforts mainly toward the objectives of current intelligence. Since then, the pattern has changed; today equal emphasis is being given to the needs of intelligence research. The problem is to supply the right background for correlation with events of current significance.
- 2. All scientific and educational research begins with a survey of the major bibliographical sources in the specific field of inquiry. During this process the researcher directs his intellectual energy to recovering and extracting from the mass of recorded data those segments which are relevant to his particular problem; he attempts to do this with the utmost speed and economy.
- 3. The research worker in intelligence must examine two bodies of recorded information. First, the "open" literature—that which is available through public publishing sources. Then, the "classified" literature—that which is available only to members of the intelligence community. Standing by to help the researcher find information in "open" sources are the excellent bibliographic controls which libraries have developed over the years. The indices, the catalogs, the guides, the handbooks, etc. are all available to serve him. In the area of "classified" literature, however, the situation is quite different. There exists no checklist of the cocumentary resources and facilities of the several intelligence agencies; there is no well-organized, comprehensive catalog of intelligence materials; there is no single complete collection of intelligence documents located anywhere; and there is no common indexing system in use within the IAC community.
- 4. The document units and libraries of the IAC now auplicate each other by keeping everything which is sent to them; no one, however, has a complete set of the total take. CIA excepted, they each index only a small portion of what is received. Indexing is done at different levels of detail and is performed weeks after the document has been received from the field. The result is a delayed, piecemeal processing approach with much duplication of effort. There might be some excuse for

Page 2.

duplication if it strengthened the facilities of one Agency or provided an over-all gain for the intelligence community. This, unfortunately, is not the case. Within any one intelligence agency, the researcher can today get only a fragmentary, oftentimes stale, answer to his reference inquiry. He can never be certain that the information search was exhaustive, and there is no central reference system to which he can refer for further help. He trusts to luck that some senior person won't trip him up by producing a pertinent document which he missed.

- 5. Each step of the intelligence research activity is in some way dependent on documentation. Each man involved in the research process must have available the right type of information organized in a way that will best suit the job he has to do. Without a strong documentation mechanism for "classified" literature, the best that can be expected of the research organization are inconclusive and consequently ineffective results.
- 6. Any approach to complete bibliographic control of "classified" literature, in the sense of both physical and content accessibility, depends on the coordinated efforts of the intelligence community. System weaknesses and deficiencies which exist today cannot be attributed to lack of cooperation or indifference to the problem by the intelligence agencies. The present situation was the natural result of the shift in U.S. policy to emphasize intelligence research—and the subsequent need to recover data. Top-level guidance is now required to help build the best possible type of documentation support into the intelligence research process. The goal is clear; the mechanics must be developed to attain it. It seems that a logical starting point for tackling this problem would be the Sub-Committee on Requirements and Facilities for Collation of the EIC.
- 7. It is recommended that the Sub-Committee establish a working group that will study the many facets of this problem and develop an objective proposal for strengthening the reference and documentation facilities of the TAC into a service of common concern for the benefit and use of the entire intelligence research community.

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PROJECT I - MICROFILMING OF ALL INCOMING INTELLIGENCE DOCUMENTS

The CIA Library is the Agency's documentation center: the focal point in CIA for the receipt of new intelligence documents. Its main task is to index these reports, distribute them to appropriate CIA Offices, and make them available to all requesters for reference and circulation.

A steady stream of requesters make their way to the Library each day in search of documentary support for their intelligence work. Although requests vary, they are generally seeking information on a subject, looking for a specific document, requesting bibliographic service, or performing research in the Library's files and catalogues.

Since CIA was the first U.S. intelligence agency to apply centralized library methods to the organization of intelligence information, the Library has been keenly aware of the importance of its role in the research process. One of the Library's key objectives has therefore been to develop a complete, well-organized collection of documentary materials. It has endeavored to build into this collection the same bibliographic control for classified documents that a researcher is accustomed to using in unclassified work. On the premise that efficiency of service in information work depends to a very great extent on the efficient arrangement of material, the Library has constantly sought new ways to strengthen its collection and so improve its services.

After exhaustive investigation, the CIA Library recommends the application of microfilm techniques as the cheapest, speediest, and surest way of guaranteeing the availability of a complete collection of documents in the Library at all times.

PROPOSAL:

The Library proposes that it microfilm all intelligence documents as they are received, keeping a copy of the document as well as the film. The original document will be available on loan to the Offices for a period not to exceed one week. The microfilm will be available at all times for viewing purposes and for reproduction in those cases when the requester requires a retention copy. Single copy originals will be the only copies routed on initial dissemination; all other copies received by the Offices on distribution will be marked DESTROY AFTER USE.

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KEY ADVANTAGES:

1) The Library's collection is safeguarded in the event of disaster.

A disaster in the Library would render useless the greater part of the Agency's indexing and reference activities by destroying the primary collection of intelligence documents. A duplicate collection of original documents cannot now be provided without doubling the size of appropriate library units and facilities. Microfilming will enable CIA to prepare a security copy of the collection on film for storage at the Vital Records Repository. With this form of insurance in being, CIA Offices would no longer be required to microfilm intelligence documents on their own for vital records storage.

2) A complete set of documents is at the research analyst's disposal.

At present the researcher is assured of finding the document he wants in the Library's collection only 60% of the time. Too often he is disappointed because the document is out on loan or routing, is over at Services being reproduced, or has been misplaced or inadvertently destroyed. In consequence the Library is unable to produce all documents that turn up on an Intellofax tape. The Library cannot service multiple requests for the same document, it cannot give the speedy reference service which an intelligence organization demands, and it must keep a large staff busy just performing tracing, recalling, and re-loaning work. Microfilming will ensure the availability of a master set of documents for on the spot viewing by researchers and reference librarians. It will cut down considerably the number of circulation delays and disappointments.

3) The Library and the Offices can systematically retire their files.

With space always at a premium, it is mandatory now for the Library to retire parts of its document collection. This is now accomplished on a piece-meal basis by filming certain segments of the collection every three years. At best the results are spotty because there is no assurance that the file is complete at the time the filming takes place. As a corollary, CIA Offices tend to build up unit document files because they have no central source of supply to rely on after documents are destroyed.

Systematic microfilming of the documents at point of intake and the maintenance of a master microfilm set in the Library will speed up the Library's records retirement program, and reduce the time and space required for storage of unit document files by the Offices.

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REQUIREMENTS:

A. Personnel:

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Cost

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SUMMARY:

An alternative plan to microfilming would be the maintenance of a two-copy set of original documents in the Library. Although this ensures the availability of a master set for reference, it means doubling the size of the present Library Files Staff, purchasing twice as many cabinets, and finding twice as much inflexible space to house the collection. The plan can neither provide the Agency with an insurance set of documents for vital storage nor yield any of the service by-products inherent in the microfilm proposal.

Results of the microfilm application to the intelligence document collection will not be measurable immediately. It will, however, minimize record-keeping, and achieve greater flexibility in library service to the researcher: he will get what he wants when he wants it. Security requirements will also be met by the availability of a complete set on microfilm of the Library's entire document file. Microfilm thus offers the advantage of serving several live, operational purposes over and above its accepted function of pure records reduction.

JB:pnb 13 Nov'51

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PROJECT V - CIA LIBRARY REFERENCE SERVICE

Bibliographic control, the art of being able to find what you want in published materials, has been a perennial challenge to librarians and research people in general. Much has been done to meet this challenge in the field of non-intelligence publications. No corresponding effort has been made to organize classified intelligence publications on a continuing basis.

To attack this problem, tools must be provided. A comprehensive cumulative index to the many intelligence periodicals issued by the respective agencies is of high priority (Project III). Continuing efforts must be concentrated on a thorough survey of the scope and content of the most important publications in the various fields of intelligence, together with annotated inventories of the numerous reference and research library collections available to the intelligence family (Project II).

Each day the trained reference librarians in the CIA Library receive a wide range of information requests from most CIA Offices. Most of the requests are complicated to answer; some are less difficult. Every request must be treated on its merits; each has its own set of individual problems. The reference specialist has been inculcated with a sense of duty which requires that he place before the requester all the information bearing on his subject, without the intrusion of personal ideas or bias. His knowledge of basic reference tools, their scope and arrangement, permit him to direct the requester to appropriate sources. The untrained requester who tries to tackle the job himself will inevitably lose much time and miss pertinent material. He actually resents this intrusion into his otherwise occupied time.

It is increasingly apparent that intelligence planning will continue being severely handicapped unless every effort is made to provide those who need to know with all pertinent information. The phenomenal growth in the volume of information for intelligence purposes literally swamps the researcher in his efforts to select, extract, synthesize and organize his data. When confronted with a list of several hundred or thousand documents somewhat related to his problem, he is discouraged. He needs help. He has asked for it. It is at this point that additional, qualified reference assistance must be rendered to enable the researcher to conserve his energies for his original mission.

Six senior reference specialists added to the current Information Section staff would provide the type of service requested and needed. These bibliographical experts must be well-grounded in subject fields of particular Agency interest.

PERSONNEL REQUIRED: (6) GS-12 Librarians

9 November 17.2

I. Microff Lating

What cost?

Applies to all documents - raw and finished? regardless of size to what if we could get multiple copies from originator? (00, 00, 0-2 Weekly, etc.)

Possibility of deciding that both sides can't be pleased

- a) route
- b) keep Library com

Provide Library "stack cubicles" and insist sinche comiss stay in Library. (cf. Space in Skating Fink)

Query if analysts need to be kept so current that they must see single copy reports - try accessions lists:

II. Mbliographic Survey

Government and non-government libraries?

What staps would these six people take!

How long would survey take?

No we only need a list of bibliographic sources or do no meed to know what listings that source has?

Do the agencies know that they have?

Do they have significant quantities of material which SIA sees not have and which CIA could use or borrow? (is the problem then purely with non-IAU appacies?)

III. Indenta.

Does G-2 (e.g.) index their W.I.R.?

If other agencies do this we would need a reference nervice not an index so far as they are concerned - yes?

Now much time (how many sources) would this seve the avalent?

(Indexing - at least of books " seems to be u/on job and good.)

IV. Brench for C/RC

Boes thin Breach handle any material act available to the main Library?

Suggest setting up branch with two people allocated and if need arises acre.

V. Reference Service

- not like IMS.
- don't not into real research with high price help.
- stick to
 - 1. giving enswers to specific factual questions.
 - 2. "cut-and-pasts" type of work even integrating material from several sources but without eveloption, analysis and conclusions.