

DD/A Registry
File *Amno-5*

DD/A 76-1125

8 March 1976

MEMORANDUM FOR: Director of Communications

FROM : John F. Blake
Deputy Director for Administration

SUBJECT : Cable Secretariat Branch

1. It has recently come to my attention that infrequently complaints are registered with the Cable Secretariat Branch on the matter of dissemination of cables. With the high volume of activity the Cable Secretariat Branch experiences, it is only to be expected that infrequently something will be handled to the lack of the complete satisfaction of operating officials involved.

2. In one particular instance, I am informed that a complaint was received with considerable use of abusive language and the abrupt termination of the telephone call. This is behavior I do not countenance and I do not believe there is any room in our professional relationship for less than gentlemanly conduct. Would you please inform the Chief, Cable Secretariat Branch for me that if there should be a recurrence of such a matter that he is asked to courteously terminate the telephone call and inform the complainant the matter will be referred to both the Director of Communications and the Deputy Director for Administration. I believe we owe this to our employees and I am not prepared to see them subjected to abuse from anyone.

Signed: John F. Blake

John F. Blake

cc: C/OPS Center (transmitted via Eyes Only/To be Opened by
DDI Addressee Only Envelopes) to C/OPS Center & DDI -3/11/76

~~DD/A Subject~~

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JFB Chrono

DD/A:JFBlake:der (8 March 1976)